

GPD's services continue throughout the life of projects, ensuring that plans remain relevant, teams stay engaged, and a well-designed project is also well performed.

Ongoing Support

Achieving Ongoing Performance and Agility

As teams make progress, a high-level project plan, coordination priorities, and teaming are maintained, analyzed, and reported. These sustainable project assets **remain meaningful**, adapted as the situation changes on the ground.

In contrast to overly detailed traditional project plans that provide false confidence and are difficult to maintain, GPD's project design approach generates **accurate forecasts** of project completion and **situational awareness** of progress, dependencies, and risk amongst executives, managers, and team leaders.

PMOs

PMOs (project management organizations) are both **built and operated** by GPD, ensuring a balance of priorities, critical resources, and up to date forecasts across a set of projects. Changes in targets for specific projects lead to **rapid re-design** of remaining work to meet portfolio needs. GPD links high level strategic targets with working project forecasts and risks, especially for complex and global work.

Weekly Support

Weekly Support by a GPD professional ensures timely capture of status, forward-looking estimates, and scope, risk, and dependency management. **Clear reports** are generated for teams and management, including tracking against the baseline plan and targets. A project's teams -- facilitated by the GPD professional and powered by GPD's TeamPort platform -- stay on the **same page and remain forward focused** in hours rather than days.

Lessons Learned

Lessons Learned, quantitatively and qualitatively, are captured, discussed, and archived:

- **Variation analysis** and visualization of a project's targets, scope, forecasts, and actual performance over time.
- **Problem Solving and Insights** from teams as gathered during a project and in a productive session at conclusion.
- **Retrospective analysis** through modeling and simulation of failed projects to understand how to foresee issues ahead of time and respond in future projects.

Ongoing Support

Project Design Sample Deliverables

"A globally distributed team is a socio-technical system—combining both human and technical elements in dynamic interaction. The interplay of these forces is non-linear, meaning that it is extremely challenging to forecast team performance outcomes in today's turbulent business environments.

Global Project Design has developed the most powerful tools for analyzing and managing socio-technical systems that I have seen to date. Finally, we will be able to project the performance impact of changes in the human and/or technical elements of a global team—a genuine breakthrough that will give project managers a competitive edge in timing, cost, and quality."

Dr. Marietta Baba
Dean, School of Social Sciences
Michigan State University

Locations

Boston
Cincinnati
Denver
San Francisco
Tokyo
Berlin

On the Web

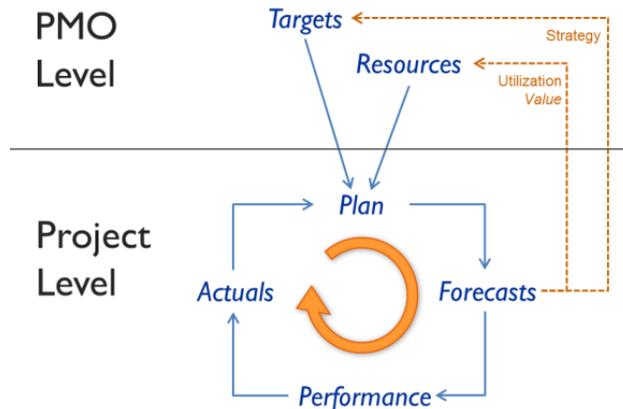
www.gpdesign.com
info@gpdesign.com

Phone

+1 (800) 473-2902

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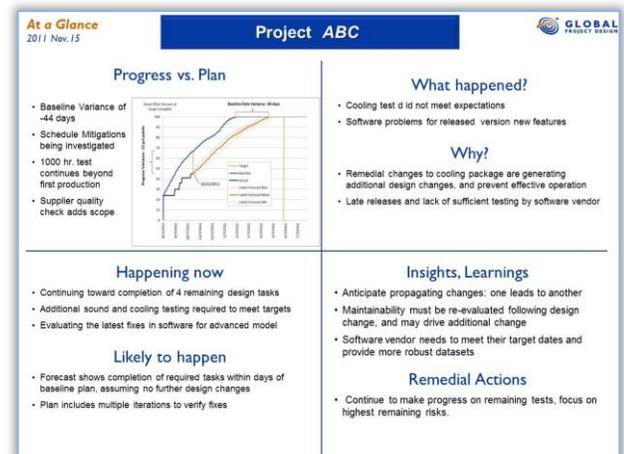
PMOs

For projects, engagement with the PMO is worthwhile; project managers **gain more insight than they give**. Information and response cycles are aligned to where knowledge is owned, has value, and requires action. The PMO coordinates and prioritizes without micro-control. The shared focus at key interfaces is on **cross-project priorities, shared resources, and dependencies**. A functional dialogue triggers project level feasible and valuable adjustments. Detail is kept to appropriate levels, **accountable** to whom it makes sense. **Knowledge becomes more likely to be complete, timely, and accurate.**

Weekly Support

GPD implements routine project analysis and redesign with TeamPort, which allows teams to account for both work and coordination activity as they rapidly and repeatedly simulated their projects. Project Design yields an optimized feasible plan with accurate schedule and cost forecasts.

The process includes weekly interaction with team leads to measure progress against plan, generate an updated forecast of remaining schedule, analyze project risks and issues, and redesign the remaining project plan as appropriate. At the end of the program, a facilitated "lessons learned" exercise was informed by a rich, analytical forecasts history.



Lessons Learned

A key project completed much later than the original plan. Along the way, scope changes, technology risks, new global processes, and suppliers all contributed to results. Was the original estimate inaccurate, execution less than should be expected, or did other factors make the largest difference?

GPD captured lessons to learn using both ethnographic techniques & TeamPort Project Modeling. We compared original plans, actual results, and TeamPort forecasts. A meaningful story of progress, team behaviors, and poor assumptions was delivered. These lessons learned were built on root cause analyses so as to anticipate and mitigate future mistakes.